

# Pineview Commons

H o m e f o r A d u l t s

## *An Assisted Living Facility*

December 21, 2022

Dear Resident Family Members and/or Representative:

Regarding: COVID-19 – Positive Cases

Please accept this letter as a follow up to the letter mailed out on 12/19/22 regarding COVID-19 cases confirmed at the facility.

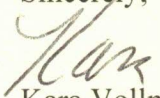
Four additional cases of COVID-19 have been confirmed. Twenty (20) residents that are in house have been diagnosed with COVID-19. Of these residents, thirteen (13) have completed the antiviral COVID-19 treatment and have responded well. Family members of the residents with the confirmed case received a phone call and this letter is to serve as follow up to that phone call as well as notification to all of our resident's family members. All residents in the facility were tested for COVID-19 and will be testing again if symptoms present.

Letters will continue to be mailed out to notify all family members and/or representatives of any future positive COVID-19 test result. Family members will continue to be called directly if your family member has symptoms or tests positive. As also stated in previous letters these notifications will continue to be posted on our website.

We will continue to monitor residents closely with temperature and other vital checks at least once daily with increased intervals of monitoring of residents showing any symptoms and/or have a confirmed case of COVID-19. Staff will wear full Personal Protective Equipment as needed when in contact with residents for personal care. All high touch areas of facility will continue to be sanitized on a frequent basis with increased sanitizing where needed.

Family members will be kept informed of results of further testing and next steps via follow up letters and updates that will continue to be posted on our website. [pineviewcommons.org](http://pineviewcommons.org). Please feel free to contact me to discuss further. As a reminder you are receiving this letter as the facility's primary contact. Please contact other family members/friends so they are aware.

Sincerely,

  
Kara Vollmer  
Administrator