



H o m e   f o r   A d u l t s

# Pineview Commons

## *An Assisted Living Facility*

November 3, 2022

Dear Resident Family Members and/or Representative:

Regarding: COVID-19 – Facility Quarantine

Please accept this letter as a follow up to phone calls made to all family members on Thursday November 3, 2022. Calls were made to provide notification that one resident of Pineview Commons tested positive for COVID-19. This resident will remain under isolation protocol for a period of at least ten (10) days as long as symptoms have resolved.

We have suspended communal dining and activities effective immediately and will evaluate the need to continue the quarantine further on a daily basis. Residents will be served meals in their room and are being asked to remain in their rooms throughout the week as we monitor the other residents for symptoms of COVID-19. Residents will receive in room activities to help keep them occupied while they are in their rooms. Staff members from the office and activities will make room visits on a regular basis. Residents will be tested if they exhibit symptoms and families will be notified of positive results in writing with follow up letters from this date forward. You will be called directly if your family member has symptoms or tests positive. Please feel free to contact myself or Karen Hogan, RN, Case Manager to check on the status of your family member at any time.

We will continue to monitor residents closely with temperature and other vital checks at least once daily with increased intervals on residents showing any symptoms. Staff will wear full Personal Protective Equipment as needed when in contact with residents for personal care. All high touch areas of facility will continue to be sanitized on a frequent basis with increased sanitizing where needed.

As stated above you will be kept informed of results of further testing and next steps via follow up letters and updates will continue to be posted on our website. [pineviewcommons.org](http://pineviewcommons.org). Please feel free to contact me to discuss further. As a reminder you are receiving this letter as the facility's primary contact. Please contact other family members/friends so they are aware.

Sincerely,

Kara Vollmer  
Administrator