



Home for Adults

Pineview Commons

An Assisted Living Facility

April 1, 2022

Dear Resident Family Members and/or Representative:

Regarding: Visiting Policy

Please accept this letter as a follow up information regarding the lifting of some of the visiting restrictions. As residents are aware, visits no longer have to be scheduled.

Although the New York State Department of Health has made revisions for the visiting policies that Adult Care Facilities must follow, many infection control policies to reduce the spread of COVID-19 remain in effect.

If you have any signs or symptoms of COVID-19 please do not come to the facility and attempt to visit any resident. Any visitor must be symptom free to enter facility for a visit. Symptoms include but may **not be limited** to:

Fever or chills

Cough/Chest Congestion

Shortness of breath or difficulty breathing

Fatigue

Muscle or body aches

Headache

New loss of taste or smell

Sore/scratchy throat

Nasal Congestion (stuffy nose) or runny nose

Nausea or vomiting

Diarrhea

If you have tested positive for COVID-19, have any symptoms of COVID-19, or currently meet the criteria for quarantine due to an exposure to COVID-19, please do not enter the facility until symptoms have resolved and you have completed at least the 10 day quarantine.

All visitors **MUST** be screened by a member of the staff **BEFORE** entering any resident living quarters. All visitors **MUST** enter facility at the side entrance located by Administration offices, that directly faces Melcher Street. If you are visiting at a time when front offices are closed, please go to the nurse's station located by this entrance and wait for a staff member to complete screening. There is not always a staff member present at this nurse's station, so calling ahead

will alleviate any wait times. Hand sanitizing stations are located at entrance and all visitors are asked to thoroughly sanitize hands upon entry. **ALL VISITORS MUST WEAR A FACEMASK - COVERING BOTH MOUTH AND NOSE AT ALL TIMES WHEN INSIDE THE FACILITY.** The six feet physical distancing requirement remains in effect and visitors must maintain physical distance from other residents and ACF staff. **Visitors may not visit in communal sitting areas or dining rooms at any time.** Visits will be conducted in the resident's room, designated areas or outside.

Despite the restrictions being loosened by the department of health the facility is still required to ensure physical distancing during visits, therefore large gatherings of individuals in the same space where physical distancing cannot be maintained remain prohibited.

Visitors must wear face masks when around other residents or healthcare personnel, regardless of vaccination status.

I appreciate and thank you for your understanding and patience during the COVID-19 pandemic. It has been a very long and stressful two years for all of us involved. I ask for everyone's continued cooperation and understanding of the responsibilities we continue to face to meet the Department of Health's requirements. We have all worked very well together over the last two years and although I don't anticipate any problems arising from visits, I am obligated to inform all visitors that failure or refusal to follow infection control guidelines must result in the visit being refused or terminated. Refused or terminated visits will be reported to the department of health and documented in facility records.

Family members will be kept informed of any changes to visiting policies and updates will continue to be posted on our website. pineviewcommons.org. Please feel free to contact me to discuss further. As a reminder you are receiving this letter as the facility's primary contact. Please contact other family members/friends so they are aware of facility policies.

Sincerely,

Kara Vollmer
Administrator