

Home for Adults

# Pineview Commons

## *An Assisted Living Facility*

February 2, 2022

Dear Resident Family Members and/or Representative:

Regarding: COVID-19 – Positive Cases

Please accept this letter as a follow up to the letter mailed out on 2/1/22 regarding the COVID-19 cases confirmed at the facility.

Three additional cases of COVID-19 have been confirmed. This is a total of 20 confirmed in house resident cases since the outbreak that began on 1/23/22. One resident has recovered and is no longer on isolation protocol leaving 19 residents who remain on Isolation Protocol. Family members of the residents with the confirmed case received a phone call and this letter is to serve as follow up to that phone call as well as notification to all of our resident's family members.

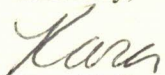
As stated in the 1/24/22 letter, family members were made aware that further testing would be completed for any resident exhibiting symptoms and that families would be notified of positive results in writing with follow up letters from 1/24/22 forward. Family members will continue to be called directly if your family member has symptoms, is tested or tests positive. As also stated in the 1/24/22 letter these notifications will continue to be posted on our website.

Staff members with symptoms are furloughed from work, are tested and if positive remain furloughed until symptoms improve.

We will continue to monitor residents closely with temperature and other vital checks at least once daily with increased intervals of monitoring for residents showing any symptoms and/or have a confirmed case of COVID-19. Staff continue to wear full Personal Protective Equipment as needed when in contact with residents for personal care. All high touch areas of facility will continue to be sanitized on a frequent basis with increased sanitizing where needed. We have also contracted with a cleaning, sanitation company who is cleaning and sanitizing all rooms and hallways at the facility in addition to our housekeeping staff.

Family members will be kept informed of results of further testing and next steps via follow up letters and updates that will continue to be posted on our website. [pineviewcommons.org](http://pineviewcommons.org). Please feel free to contact me to discuss further. As a reminder you are receiving this letter as the facility's primary contact. Please contact other family members/friends so they are aware.

Sincerely,

  
Kara Vollmer  
Administrator