

An Assisted Living Facility

February 18, 2022

Dear Resident Family Members and/or Representative:

Regarding: COVID-19 - Positive Cases

Please accept this letter as a follow up to the letter mailed out on 2/16/22 regarding the COVID-19 cases confirmed at the facility.

One (1) additional case of COVID-19 have been confirmed at the facility since the first diagnosed case on 1/23/22. Twenty three (23) residents currently in the facility have recovered and are no longer on isolation protocol and five (5) residents are currently out of the facility leaving five (5) residents in house who remain on Isolation Protocol. The family member of the resident with the confirmed case received a phone call and this letter is to serve as follow up to that phone call as well as notification to all of our resident's family members.

As stated in the 1/24/22 letter, family members were made aware that further testing would be completed for any resident exhibiting symptoms and that families would be notified of positive results in writing with follow up letters from 1/24/22 forward. Family members will continue to be called directly if your family member has symptoms, is tested or tests positive. As also stated in the 1/24/22 letter these notifications will continue to be posted on our website.

No staff members are currently exhibiting any symptoms and there are no members of our staff furloughed from work. Staff members will continue to be immediately furloughed and tested at onset of symptoms and will remain furloughed until symptoms improve.

We will continue to monitor residents closely with temperature and other vital checks at least once daily with increased intervals of monitoring for residents showing any symptoms and/or have a confirmed case of COVID-19. Staff continue to wear full Personal Protective Equipment as needed when in contact with residents for personal care. All high touch areas of facility will continue to be sanitized on a frequent basis with increased sanitizing where needed. The cleaning and sanitation or rooms continues.

Family members will be kept informed of results of further testing and next steps via follow up letters and updates that will continue to be posted on our website. **pineviewcommons.org.** Please feel free to contact me to discuss further. As a reminder you are receiving this letter as the facility's primary contact. Please contact other family members/friends so they are aware.

Sincerely,

Kara Vollmer Administrator