



Home for Adults

Pineview Commons

An Assisted Living Facility

February 12, 2021

Dear Resident Family Members and/or Representative:

Regarding: COVID-19

Please accept this letter as notification that amongst the COVID-19 tests that we have completed on 2/10/21 to the date of this letter on our staff and contract/outside providers we received **one positive** test result for one of our staff members. The staff member has been placed on furlough for fourteen (14) days. Once furlough has ended this staff member will be tested again and will not be allowed to return to work until a negative COVID-19 test is obtained.

The facility went under quarantine upon receipt of the positive test and calls were made to family members at that time. This letter serves as a follow up and to provide additional information. The facility will remain on quarantine until 2/27/21. Quarantine will be extended if further positive tests occur. No visits can be held and residents will remain in their rooms throughout quarantine.

Staff will continue to be tested on a weekly basis and any residents exhibiting symptoms will be tested. Per our guidelines received by the NYS Department of Health no communal dining or activities can be held during the quarantine and residents will continue to remain in their rooms per NYS DOH guidance that the facility must follow. The salon will remain closed. We will continue to monitor residents very closely with temperature and other vital checks. .

Staff will continue to wear full Personal Protective Equipment as needed when in contact with residents for personal care. All high touch areas of facility will continue to be sanitized on a frequent basis with increased sanitizing where needed.

You will be kept informed of results of further testing and next steps. Updates will continue to be posted on our website. pineviewcommons.org

Please feel free to contact me to discuss further. As a reminder you are receiving this letter as the facilities primary contact. Please contact other family members/friends so they are aware.

Sincerely,

Kara Vollmer
Administrator