



Pineview Commons

Home for Adults

An Assisted Living Facility

January 10, 2021

Dear Resident Family Members and/or Representative:

Regarding: COVID-19 – Facility Quarantine

Please accept this letter as notification that amongst the COVID-19 tests that were performed on 1/8/21 on some of our residents we received a positive test result on one of the residents tested.

The resident is not in the facility at this time as was sent to hospital for treatment and monitoring.

Due to the positive test the facility is placed on quarantine through 1/22/21. No visits will be able to be held until 1/22/21. The quarantine will be extended if further positive test results are received.

Staff continue to be tested on a weekly basis. Residents exhibiting any symptoms will also be tested for COVID-19. Per our guidelines received by the NYS Department of Health no communal dining or activities can be held during the quarantine and residents will continue to remain in their rooms per NYS DOH guidance that the facility must follow. We will continue to monitor residents closely with temperature and other vital checks at least once daily with increased intervals on residents showing any symptoms.

Staff will continue to wear full Personal Protective Equipment as needed when in contact with residents for personal care. All high touch areas of facility will continue to be sanitized on a frequent basis with increased sanitizing where needed.

You will be kept informed of results of further testing and next steps. Updates will continue to be posted on our website. <https://pineview.mysite-dev.com>. Please feel free to contact me to discuss further. As a reminder you are receiving this letter as the facility's primary contact. Please contact other family members/friends so they are aware.

Sincerely,

Kara Vollmer
Administrator